

# HERE TO HELP

A guide to our services

# WELCOME

**For more than 30 years, the Cardinal Hume Centre has helped people in need here in the heart of Westminster.**

We offer a warm, non-judgemental welcome to all those who seek our support – individuals and families of all ages, from all backgrounds.

We understand that those coming to us often have a range of needs. Working closely together, our specialist service teams provide clients with a tailored package of advice and practical support, helping them to turn their lives around.



# TURNING LIVES AROUND

In 2017/18 we helped hundreds of people improve their lives.



families prevented from facing eviction or homelessness



**74%**  
of young people living at the Centre in education, employment or training



children and parents regularly attended homework club



**1190**  
new clients registered



**315**  
new immigration cases opened



**162**  
people learned English



**48**  
people got a job

## ACCOMMODATION AND SUPPORT FOR YOUNG PEOPLE

- Single room accommodation for 16-24 year olds
  - 24-hour reception
  - High level support with focus on education, training and employment
  - Additional support for unaccompanied asylum seeking children
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## FAMILY AND YOUNG PEOPLE'S SERVICES

- Regular activities for children aged 0-13 years and their parents
- After-school club
- Emotional health and wellbeing groups for parents and children under 5 years
- Family Fridays
- Homework club
- Saturday club
- School holiday programmes



## LEARNING AND EMPLOYMENT

- Employment advice
- Job club (drop in)
- Preparation for work courses
- Digital inclusion classes
  - beginner and intermediate
- English language classes for ESOL students
  - all levels
- Life-skills classes for unaccompanied asylum-seeking young people (referrals only)
- Occasional cultural visits
- One-to-one English support



## HOUSING AND WELFARE RIGHTS ADVICE

- Specialist housing advice and advocacy for clients facing eviction or living in unsuitable housing
  - Specialist welfare benefits advice on complex benefits issues
  - Housing advice outreach (every Monday) – St Gabriel's Hall, Churchill Gardens Estate, Pimlico, London SW1V 3AA
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## IMMIGRATION ADVICE AND REPRESENTATION

- Free accredited immigration advice and representation
- Representation at appeals and judicial review if appropriate

### **Cases include applications based on:**

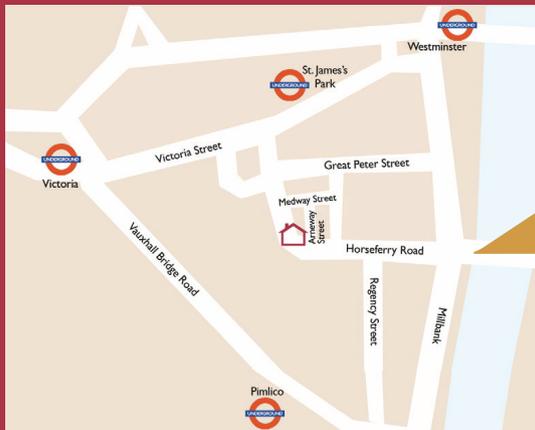
- Asylum
- Citizenship
- EEA (European cases)
- Family and private life
- Long stay in the UK



# CONTACT US

Our advice and assessment team welcome all new clients. They can provide basic housing and welfare benefits advice, and refer clients to specialist teams at the Centre or to other relevant organisations.

No appointment necessary.



Cardinal Hume Centre, 3-7 Arneway Street, London SW1P 2BG

☎ **020 7222 1602** Monday to Friday 9am – 5pm

🌐 [www.cardinalhumecentre.org.uk](http://www.cardinalhumecentre.org.uk)

Charity no. 1090836